

Connections

Acts of Kindness Quarterly Winners



Congratulations to MPH volunteers Steve Schoenbaechler and Bob Driscoll who were recent recipients of the quarterly Acts of Kindness award. Both were nominated for their compassion, faith and excellence demonstrated to patients visiting the Medical Office Building (MOB) earlier this summer.

We would like to recognize the other quarterly winners: Deborah Brooks, RH Dietary, Esau Greer, RH Security, and Sean Gilroy, RH Case Management. Thank you all for your kindness!



The Acts of Kindness program is sponsored by the volunteer department and you are invited to nominate teammates/volunteers whom you see go above and beyond their usual role to care for our patients, visitors and each other. Please visit <https://rsfvitalsigns.com/> to read nominations.

Cards for Heroes

Volunteers will set up tables in hospital facilities inviting teammates to write meaningful messages on cards to be delivered to active

duty service members over the holidays. Offer to lend a hand on Monday, 11/11, 10 a.m. - 1 p.m.



Privacy Reminders

Here are a few reminders about privacy and HIPAA:

- We do not access or share patient information because we are concerned or curious, even when it feels it is for a good reason.
- We do not ask for details or access information to confirm a rumor or to "check on" someone
- We do not ask for details or access patient information as a favor to a friend, family member or teammate.
- We do not use anyone else's login. If computer access is needed to assist staff with a project ask the manager to request access through proper channels.
- We do not access our own or family member's medical information directly. We would use the proper channels.
- We do not take patient information home. If we use any paper document we properly dispose of it before leaving our station.
- Please consider HIPAA/privacy in your social media interactions. Do not include patients, images, documents or conversation that might be identifiable.

If you have any questions on this important topic, please talk to your volunteer manager or contact the Compliance Help Line at 800-597-3386.

Getting to Know You - MPH

Meet MPH Volunteer Gene Brown. Both he and his wife Gayle volunteer with us on Wednesday mornings, and we sure hit the jackpot with those two!



Gayle works at the Information Desk. Gene works in the Pharmacy. "Gayle and I have worked together for 50 years. We do things as a couple. Where she goes, I go."

Gene is a licensed Pharmacist and owned his own pharmacy in North Carolina. His wife Gayle and he ran the business together. They retired over seven years ago and moved to Mt. Pleasant, where their son and family reside.

Gene has worked in hospitals before and remembers how it feels - like a large family. He has had the same experience at MPH. All teammates say hello and are friendly and caring. People know each other's names. That is one of the things Gene likes so much about volunteering here. Teammates work together as one. Gene feels very much a part of the family at MPH.

Gene's motto is "the only good that you do in life is what you do for others." He lives by that every day and this has served him well in his career and personal life. He likes giving back to his community, caring for others and sharing his Pharmacy expertise. He believes in stepping up and helping out. He finds that in the Pharmacy.

Kim Gaillard, Pharm D., Mount Pleasant Hospital Pharmacy Manager, shares her appreciation for Gene: "Gene has been an amazing addition to our team. He has a wealth of experience and offers a unique perspective on the value of the profession of pharmacy. The team really loves having him here every week. He provides a consistent calming presence for our Pharmacist and Technicians. Gene still maintains his licensure and serves as a consultant locally."

Gene gets to use his Pharmacy experience to "take the pressure off" of staff and free them up to do other things. Gene would like to thank Mount Pleasant Hospital, Kim Gaillard, Pharmacy Manager, Donna Blake, Volunteer, and Peg Hughes, Volunteer Manager, for the opportunity to volunteer at MPH.

Thank you for your gift of service with RSFH!

Volunteer News

- Calling Artist & Crafty Volunteers! Bon Secours St. Francis Hospital has a craft fair scheduled for 12/6. Please reach out to Trudi at BSSF if you're interested in being a vendor. Spots fill up fast!



- Halloween is a busy day for hospital volunteers! Bring in candy treats for our cauldrons and join fellow volunteers as we roam the hospitals treating staff and



- visitors. Touch base with your manager for details and times in your facility. Non-frightening costumes are recommended for healthcare facilities
- Flu shots are encouraged this year and mandatory for RSFH teammates and volunteers. Check with your manager for dates and times at your facility. If you get yours elsewhere, please submit form to <https://www.rsfh.com/uploadflu2024/>. It will be needed for continued service. Documentation of flu shots is required by 12/1.

- Thank you to the students from Bishop England High School that worked in the BSSF garden this summer. We're



- always seeking volunteers for our garden. Contact BSSF Volunteer Manager if interested.
- Special thank you to MPH volunteer Irene Holland, who helped train several new volunteers for the nursing units, and also filled in as needed on the second floor during the construction at MPH. We appreciate you! Thank you to all the volunteers who flexed between second and third floors at MPH during this time
- With sympathy, we are saddened on the passing of volunteer Linda Hanf's brother. May he rest in peace.
- Congratulations to MPH volunteer Bonny Luthy, Orthopedics Floor Volunteer, was awarded Employee of the Month by Shannon Kelly-Hill, Clinical Manager.

Volunteer Birthdays

October

Helen Allen, Pam Pound, Janice Gissendanner, Linda Mates, Charlotte Walker, Ron Rukan, Keith Tomko, Colleen Turick, Stacey Ribble, Brenda Brown, Judy Roumillat, Jeanne Forker, Emily Vaughan, Arlene Koponen, Linda Hanf, Mary Hritz, Jim Wasson, Sandy Summers, and Luiz Reis

November

Kathy Klochkoff, Noel Salinda, Suneel Gujral, Mary Tomlinson, Hal Perry, Kim Ward, Jeanne Bowie, Tenayaa Fickling, Debra Georgas, Jonathan Eskew-Martin, Mary Ellen Oomens, Susan Stumpp, Janet McSwain, Donald Rice, Sherrie Mason, Sandra Stonerock, Paula Pinterpe, Carol Sayer, Joanna Barganier, Patty Kaye, Catherine Stephenson, Edwin Boyle, Jean Autullo, Anthony Favaro, Janet Olingy, Linda Shinsky, and Stephanie Wilson



RSFH's Arts in Medicine program offers regular art events at each hospital. This program is looking for visual artists of all kinds, musicians, performing artists, poets, writers and other creatives to volunteer their time.

Upcoming Events

Sweetgrass Basket Artist
10/9, 11a.m. - 1 p.m., MPH

Ongoing Events

Thursdays - Paula Printerpe, harpist (BSSF)
Third Wednesday - Kevin Kreamer, Guitarist in Residence, will stroll patient units to brighten our patients' and team-mates' day. (MPH)
Third and Fourth Wednesday - Kim Ward, piano (Roper Hospital)
Last Friday of each month - Laurel Jean, piano (Roper Hospital)
BSSF hosted the Watercolor and Zentangle classes from the Lowcountry and Waring Senior Centers in the summer as part of the Arts in Medicine program.



Charles DeAntonio, Master Artist, presented his Charleston Landscape to MPH. Mount Pleasant Mayor Will Haynie was present.

Leadership Updates

Welcome! Joseph DeLeon, an accomplished healthcare leader from Texas, joined Roper St. Francis Healthcare in August as president and CEO, and Interim CEO Dr. Megan Baker, following seven months of effective leadership, is the system's chief operating officer.



Welcome New RSFH Volunteers

Bon Secours St. Francis Hospital: Welcome new volunteers Brian Lamb, Courtesy golf cart driver and Lakisha Perry, Arts in Medicine modern movement.
Mt. Pleasant Hospital: Welcome new volunteers Rob Thomas and Gatsby (pet therapy), Christine Niska, Briana and Tatiana Jennings, Marsha Stasik, Lindsay Clifford, Edwin Boyle and Lada (pet therapy), Michele Hall and Spencer (pet therapy).
Roper Hospital: Welcome new volunteers Lilly Buxton, Tania Yacu, Jasmine Dozier, and Keenan Jordan.



Bon Secours St. Francis Hospital
VolunteerStFrancis@rsfh.com
(843)402-1156

RSF Mt. Pleasant Hospital
VolunteerMPH@rsfh.com
(843)606-7502

Roper Hospital
VolunteerRoper@rsfh.com
(843)724-2080

RSF Berkeley Hospital
VolunteerBerkeley@rsfh.com
(854)529-3059



Volunteer Opportunities

Berkeley Hospital: Courtesy Cart Drivers needed - flexible hours and days. New opportunities coming soon with Infusion, Med/Surg and Oncology areas.

Bon Secours St. Francis Hospital: Courtesy Cart Drivers needed Monday - Friday afternoons, 12 noon - 3:30 p.m. Volunteers needed in our Outpatient Registration, Mammography, and Ambulatory Surgery waiting rooms for morning shifts.

Mt. Pleasant Hospital: Our new Courtesy Golf Cart needs drivers! Greeter and Golf cart driver Monday and Friday morning shifts, 8 a.m. - 12 noon, Medical Office Building Greeter weekday morning shifts 8 a.m. - 12 noon, and Dietary Aide.

Roper Hospital: Welcomes volunteers interested in Information Desk, Lobby Ambassadors, Rehab Art Therapy and Admitting Escorts - flexible hours.

***All locations welcome volunteers interested in serving as Pet Therapy, and Arts in Medicine program is looking for visual artists of all kinds, musicians, performing artists, poets, writers and other creatives to volunteer their time.**